

QUALITY POLICY

ICS is committed to achieving the very highest levels of service and customer satisfaction through continual improvements in products systems and training.

We are committed to

1. Doing it right the first time, on time, every time
2. Continually reviewing and upgrading systems and applications
3. Invest in Human Resources through continual training
4. Employing the most up to date technology
5. Open communication through the project team
6. Working closely with our customers to ensure all requirements are understood and solutions are provided
7. Achieving zero defects/perfect delivery

All employees are required to work to this policy.

This policy is issued to all staff.

Lloyd Thompson
CEO
Reviewed February 2021